

This is updated guidance as of June 2024 and replaces the service plan that was sent out in April 2024.

BRUSHED MOTORS

- 2024 Model Year Brushed Motors (Ultrex 1.5, Ulterra 1.5, Terrova 2.5, and PowerDrive 3.5) are substantially similar to prior year motors. Please proceed with repairs giving the following considerations:
 - Any replaced Advanced GPS Control Heads or Remotes that are replaced as part of a warranty repair should be returned to Minn Kota. Contact the ASP Hotline to request a return shipping label for those parts.
 - The Ultrex Mount is not the same as prior years, the new mount is a substitution for the old mount, but several interior components are different. Please be sure to use the 2024 Ultrex Parts list when ordering/claiming mount parts.
 - Terrova 2.5 (brushed advanced GPS) does not include Lift Assist. Depth Collar and Steering Housing are different from Terrova BT.

QUEST MOTORS

- All Quest Lower Units and Composite Shafts can be repaired by an Authorized Service Provider.
 - You can find the Quest Lower Unit Repair Manual on the Parts Portal in the Service Provider Materials Section.
- Ultrex Quest can now be repaired by an Authorized Service Provider.
 - The Ultrex Quest Repair Manual will be found on the Parts Portal in the Service Provider Materials Section as soon as it is completed. Until then you can use the Brushed Ultrex Repair Manual for similar cases.
- For all other Brushless Motors, Ulterra Quest/Instinct/Terrova Quest, contact the ASP Hotline before initiating the repair. Include in that initial contact the serial number of the motor, the symptom as described by the consumer, and any Error Codes reported by the motor.
 - To access error codes many motors will require the software be updated first. Error codes can be accessed through the One Boat Network App, or through the Wireless Remote. The One Boat Network App will be required to update software.
- Minn Kota may request parts replaced in repair, or the complete motor if it is replaced be shipped to Minn Kota.

QUEST WARRANTY CLAIMS

For most Quest motor replacements use 87/100 Box and Return to JO as the labor code. 87/100 Box and return to JO is double the rate for "Simple Repair Replacement to fully address time spent boxing and returning the defective units. All other repairs warranty should proceed as normal, labor codes are available for all models.